

Quality Management Policy

Purpose

Orka Advisory is committed to delivering high-quality services that meet or exceed client expectations and comply with applicable standards.

Scope

Applies to all employees, contractors, and directors engaged in project delivery and client services.

Our Commitments

- Maintain a quality management system aligned with ISO 9001 principles to drive consistency and excellence.
- Understand and fulfil client requirements, ensuring clarity in scope, deliverables, and timelines.
- Continuously improve processes and services through client feedback, lessons learned, and internal reviews.
- Provide employees with appropriate training, resources, and support to maintain quality standards.
- Monitor quality performance through regular reviews, audits, and performance indicators.

Responsibility

Management ensures effective implementation of quality systems. Employees must uphold quality standards in all tasks, report issues promptly, and seek improvements.

Authorised by:

A handwritten signature in black ink that reads "Kaushik.S".

Dr Kaushik Sridhar
Founder & CEO
Orka Advisory

2 July 2025